



**Human Service Council (HSC) Meeting Minutes
Thursday, January 24, 2013**

WELCOME: The Story County Human Service Council meeting started on Thursday, January 24, 2013 with introductions from the following 30 people: Angela Schreck (ACCESS), Sonja Hayes (Ames Community Schools), Sipele Tuionuu (Ames Community Schools), Ny Saadiq (Ames Police Department), Marion Kresse (Boost Together for Children), Geff Gescheidler (Boys & Girls Club of Story County), Mark Kubik (Center for Creative Justice), Sarah Newswander (Childcare Resource & Referral), Michelle (Community & Family Resources), Kathy Kriegler (Community & Family Resources), Kaitlyn Hofeldt (CPPC/Decategorization), Shari Atwood (CyRide/Ames Area Metropolitan Planning Organization), Jeremy Johnson-Miller (HIRTA Public Transit), Carolyn Dixon (Heartland Senior Services), Susan Peterson (Heartland Senior Services), Patsy Besse (Homeward), Stacey Maifeld (Lutheran Services in Iowa), Lynn Scarlett (Nevada Chamber of Commerce), Richard Sharpe (Mainstream Living), Helen Benker (Mid-Iowa Community Action, Inc), Nicole Dudley (Mid-Iowa Community Action, Inc.), Heather Clark (Parent Partner), Amy Robak (People Place-Crisis Childcare), Nikki Lullman (Story County Community Services), Erin Rewerts (Story County Community Services), Amy Peters (Story County Sheriff's Department), Cari McPartland (The Salvation Army), Shellie Orngard (Volunteer Center of Story County), Carolyn Steckelberg (Youth & Shelter Services), Ashley Linduski (Youth & Shelter Services)

BUSINESS MEETING: Lynn Scarlett called the business meeting to order at 11:25 am.

Approval of October 25, 2012 Minutes: No changes were made to the minutes which are attached; Marion Kresse 1st, Shari Atwood 2nd, Motion carried.

REPORTS:

TREASURER: Treasurer, Arti Sanghi, was absent from the meeting. Through an e-mail from Arti, Lynn Scarlett reported a balance of \$2,469.49 in the account. Shari Atwood reported that Arti had closed out the Council's bank account with US Bank and given the balance to United Way of Story County to be held in a separate account as approved within the MOU agreement passed in October 2012. Council will still have control over all the funds spent in this account but won't need to file any paperwork with the IRS, etc. Any future membership payments should be made payable to United Way of Story County but members still need to send the check to Arti Sanghi to make a record of the payment before UWSC's treasurer deposits the checks. Lynn also mentioned that the Story County Human Service Council website was due for renew again. That reminder e-mail went to United Way so that when council leadership changes, the UWSC e-mail will not change and they can forward the renewal reminder to the correct leadership. Lynn reported that she recently renewed our website domains (www.storycountyhumanservices.org and www.storycountyhumanservices.com) for a two year period and the hosting fee for a one year period for a total of \$102.00.

ASSET: Susan Peterson with Heartland Senior Services reported that the ASSET recommendations should be posted by January 29th or 30th online on ASSET's website. In addition, the ASSET Team is discussing the possibility of creating the ASSET priorities in the summer as opposed setting these in December.

OLD BUSINESS:

Story County Human Service Council Co-Chair Nominations: Lynn announced that Bill Dodd (with former Big Brothers & Big Sisters of Story County) informed Lynn that he was returning to Human Service Council in December but did not make that meeting. She then said that all e-mails are now being returned undeliverable from the e-mail address provided by Bill to the HSC Secretary. Therefore, we need to move forward with replacing the HSC Co-Chair as well as obtaining a new co-chair replacement as Lynn's term is up this year as well. Since no volunteers to chair the committee are being made, it is recommended that a committee be set up to help with the co-chair leadership replacements. The bylaws suggest that the ex-co-chair, asset panel representative and outgoing treasurer/secretary work on this committee. The following individuals volunteered or were volunteered by members to be on this committee: Susan Peterson (ASSET panel representative), Patsy Beese (Homeward, since there is no outgoing co-chair) and Arti Sangi (outgoing Treasurer). These individuals will work on obtaining future co-chair leadership for the Story County Human Service Council.

Human Service Council Bank Account Transferred to United Way of Story County: This was previously discussed under the treasurer report.

(The New Business will be concluded after the Program as Cynthia Steidl-Bishop from Eyerly Ball was now available.)

PROGRAM: Cynthia Steidl-Bishop with Eyerly Ball provided the program on Eyerly Ball's Mental Health Services. It was announced that Earl Kilgore is no longer with the organization. Cynthia relayed that Eyerly Ball began their services in Ames on July 1st but actually has been providing mental health services in Des Moines since 1968 so is happy to have services now in Ames. She stated that Eyerly Ball's mission is to allow those with mental illnesses to remain living in the community while receiving mental health services. Cynthia stated that Eyerly Ball provides medical management and therapy to support community living. She said that they provide 14 programs and have 12 outreach programs for the following counties: Dallas, Warren, Boone, Story and Polk. Polk also has two residential sites. Also, the Ames Eyerly Ball facility will soon have a "Care Coordinator" starting in early February that will follow up with clients after being released from the hospital. They will ensure clients have their appointments scheduled at Eyerly Ball and also with their primary care physician, have transportation to their appointments (provide that transportation if necessary), are getting their medications, and just provide follow-up care after getting out of the hospital. The Care Coordinator's goal is to follow-up with their needs so that the individual does not go back to the hospital again after being diagnosed with a mental health condition.

Questions asked from HSC members were:

- How many clients does Eyerly Ball see from Story County? 530 clients in Story/Boone with the majority of those from Story County.

- Where is Eyerly Ball located? University Blvd. by the Holiday Inn.
- How would someone start receiving services at Eyerly Ball? For an intake, a person would stop in to Eyerly Ball and meet with the insurance coordinator. This insurance would be sent in for approval and then the individual can make an appointment.
- What gender are Eyerly Ball's psycho thereapists? Are there openings? 1 male, 1 female, Yes
- Does Eyerly Ball provide youth counseling? No, we refer those to YSS.
- Would the Care Coordinator provide transportation for clients to get to their appointments? Yes. The Care Coordinator would serve those that fall through the cracks. If the client already has a case worker, the care coordinator would not be assigned.
- What if the client has no insurance? Would Eyerly Ball take them as a client? The County may authorize payment but there isn't any sliding scale for those not qualified for funding.
- See Eyerly Ball brochure

(Business Meeting Continued).....

NEW BUSINESS:

Action Item – Passenger Transportation Plan: Shari Atwood asked if everyone had the two pamphlets provided – “Public Input on Needs 2014-2017” and “Vote to Recommend FY2014 PTP Update & Recommended Projects (2014-2017) to the AAMPO for Approval.” Everyone indicated they had a copy.

Shari briefly described the PTP process. The PTP is a process where transportation providers and human service agencies discuss transportation needs and develop a coordinated plan to alleviate those needs. The plan is required by all MPO's and must include projects for transit agencies. Projects that are not included in the coordinated plan, will not be funded through a state or federal grant process as it must be defined in the PTP Update first.

Shari requested members look at the “Public Input on Needs 2014-2017” document. She indicated that these needs were passed out at the October 2012 meeting and additional needs/projects/strategies were requested at that time. Shari relayed that there were no additional needs identified but just additional projects which were noted in red. Additionally, the document removed Heartland Senior Services as a transportation provider from the document and changed that to Heart of Iowa Regional Transit Authority. One change would be under the Bus Storage/Maintenance Facility & Connection needs in removing that HIRTA needs storage for vehicles. HIRTA is now providing direct transit service within Story County and has a garage to part their vehicles. Therefore, this will be removed. Shari indicated that an additional Maintenance pit draining restoration project was added within CyRide's needs as those pit areas in CyRide's bus garage are deteriorating. These pits collect all of the snow, debris and fluids that drip from CyRide's buses. CyRide then cleans out the pits biannually or as necessary and disposed the waste according to regulations. The pits perimeters are cracking and crumbling and need to be restored. The number of buses was also updated to reflect the fleet that needed to be replaced. Additionally, Nextbus technology and signage was added since CyRide will begin real-time information on January 31st. Nextbus is funded 100% by Iowa State's GSB for the first three years of the project. Shari explained that Nextbus will allow a person to text, call or browse and obtain their next buses arriving at a stop in real-time. Additional signage/technology may be requested by the community

in the future. Shari asked for additional needs/projects by the Human Service Council to add. A member indicated that transportation is needed outside of the Ames area. Shari indicated that this is already listed under the regional needs into outlying areas of Story County. Shari asked if this adequately addressed her concern. In addition, Shari noted that HIRTA does already provide public transit within Story County and to all counties surrounding Polk County. The member felt that this may be already addressed but that more information may be required in the future.

Shari then asked members to look at the “Vote to Recommend Projects to the AAMPO” document. Shari told the council to look at the red areas on table on page 2. Those areas in red are the funds changing. The only completely new project added was #18 Maintenance Pit Drainage Restoration. All the remaining changes to the table was due to the cost/bus increasing, the funding type code changing under the MAP-21 transportation bill reauthorization(5309 is now 5339), the number of buses needing to be replace to 24 large and 7 small and a definition of Transit Amenities adding Shelters/Nextbus to that explanation.

Shari also shared that all Job Access and Reverse Commute/New Freedom funding projects have been removed as projects from the document. Shari relayed that all JARC/NF funding was eliminated as a funding source within the transportation bill reauthorization. JARC currently funds several transportation services for the Ames community by 50%. Therefore, the Ames-Iowa City service, #10 Pink Route, #4A Gray Route, #6B Brown Weeknights, #6B Brown Summer services would no longer receive federal funding after this year. Shari explained that the last year of those contracts were recently approved and there will not be any more funding under this transportation legislation. Transit agencies will need to find a way to fund those services through their “general operations” for service thereafter which is on the recommended projects list. As a result, those specific JARC projects have been removed from the recommended projects.

Shari shared that the PTP Update document would be reviewed by the Iowa DOT on February 1, 2013 for a month. During that time, members would also have opportunity to comment on this document. Then in March, any changes suggested by either the IDOT or Human Service Council members may be made to the document. All changes will be shared with HSC members. The PTP Update will then be shared with the AAMPO technical committee which recommends the document to the AAMPO policy committee for approval. The PTP Update would then be submitted to the Iowa DOT by May 1, 2013. Shari indicated that she needed a motion to recommend the projects to the AAMPO.

A motion was made to recommend the Recommended Transportation Projects to the AAMPO for approval Cari McPartland, motion seconded by Shelly Orngard. Motion carried.

Next meeting 2/28/12: Lynn communicated that the next SCHSC meeting will be February 28, 2013. ASSET will be the program provided by Jean Kresse, Deb Schildroth and Melissa Mundt. The Agency Spotlights will be provided by Kaitlyn Hofeldt (Story County Decategoration/CPPC) and Jill Hill (YSS)

Business Meeting concluded at 12:22pm

AGENCY SPOTLIGHTS:

Crisis Child Care Program (People Place): Amy Robek presented on the Crisis Child Care Program. This is a program that provides crisis child care for children ages infant – age 12 if guardians find themselves in a crisis situation with no other resource (friends/family) available. Child care is available 24 hours/day, 7 days/week for up to 72 hours for each instance called and available for free to the parent/guardian. There is no income eligibility for this program for parents/guardians. The only restriction is that there must be a crisis situation (abuse, housing issue, medical issue, etc.). Amy discussed that she provides transportation to the daycares and has various car seats in her van to assist. She indicated that there is paperwork that needs to be filled out but this paperwork is good for up to a year thereafter. After 3-4 calls in using the program there may be instances of abuse of the service. In those cases, a team meeting may be set up with the families and Crisis Care staff to see if some emergency care options can be implemented for the families. (See Crisis Child Care Program flyer and brochure.)

Questions:

- What happens to kids over 12 years of age? We work with DHS.
- Do you work with the Sheriff's office? Yes.
- Would there be any reason that you wouldn't provide transportation. No.
- A HSC member commented, "Perhaps you can advertise this through a radio spot on KASI with Mel Crippens? He provides a morning show from 7:30 – 8:30am."
<http://www.1430kasi.com/pages/melcrippen.html>
- How many providers do you have throughout Story County? Crisis Child care has 13 in-home registered daycare providers throughout the county. These daycares are available 24 hours/day for this emergency care.
- How much are the providers paid? \$3/hour/child
- Do the day care providers accept Special Needs children? Yes, but some will only take certain special needs.

Mental Health Redesign: Erin Rewerts spoke about the Mental Health Resign transpiring and how that impacts Story County. The state passed legislation changing the way the state's mental health and disability services system is funded and managed, shifting more responsibility to the state and less to the counties. On July 1st, the state took over all Medicaid services. Therefore, any Iowans who qualify for Medicaid will receive services that are paid for by the state. Anything, not funded through Medicaid (non-Medicaid services or those not eligible for Medicaid) would be the responsibility of the county. Erin explained that this is the part that is to be redesigned. Erin explained that SCCS has been asked to regionalize so that there is equal access to mental health services throughout Iowa. Therefore, Story County is working on finalizing a 28E Agreement with the following counties to establish this regional system: Story, Hardin, Boone, Madison, Hamilton, Franklin and Marshall. The counties within the regional system must be:

- Contiguous (requesting a waiver for Marshall)
- Established Mental Health Center
- Hospital Bed Access
- Provide all "Core Services" (what state expects; we can provide more than the core if there is money is available)

Regional Board oversight will be provided made up of a supervisor from each county in the region and consumer/family from each participating county.

Erin stated that the regional redesign must be done by 7/1/2014 but that Story plans to be done with this portion before that time. Additionally Legal Settlement will go away on 7/1/2013. Erin explained that the responsibility to pay for that person's non-Medicaid services will be based on the county where the individual resides (even if that person goes outside the county to get their services.)

Shari Atwood relayed that Deb Schildroth e-mailed out a document entitled "Advocates Guide to Mental Health Redesign." However, some e-mails came back with the pdf being too large to receive. Erin indicated that this guide is an excellent guide to read to understand the Mental Health Redesign efforts. Providers can access this guide directly from the following website:

[http://www.advocacyuniversity.org/documents/cms/docs/Advocates Guide to Mental Health Redesign - web.pdf](http://www.advocacyuniversity.org/documents/cms/docs/Advocates_Guide_to_Mental_Health_Redesign_-_web.pdf)

Erin then described how the redesign would be funded. A property tax levy could be assessed up to \$42.78/person living in the county. If Story County assesses this tax, it would receive approximately \$1.2 million (less than we're allocated now). Erin further explained that after 7/1/2013, there will be \$0 provided to regions from the State for services. (The link above describes this as "equalization of services") A recent recommendation by Governor Branstad suggested \$3.8 million in transition funds for the next year. A committee looking at the same transition recommended \$20 million in transition funds. (i.e. big funding gap) However, after that "transition" period

Questions:

Is it the intention that all groups will offer the same services? Yes, the same core services. Erin shared the website www.idaction.org for additional information

AGENCY SHARE TIME:

"Nevada Chamber" – Lynn announced that additional Agency Spotlights and Programs were needed for April and May 2013. Several organizations (Sheriff's Department, Orchard Place, YSS, CFR & MICA) indicated interest which filled up the programming. Lynn said for these individuals to meet with her after the meeting to provide name, organization, email address and topic.

"Story County Sheriff's Department" – Amy Peters has been with the Sheriff's office for 3 months. She works with Jail Diversion and re-entry into the community. She connects those that have been in jail with the resources they need so they don't go back to jail.

"Community & Family Resources(CFR)" – CFR provided information about several programs they have available through CFR including drinking & driving classes, mental health groups for borderline personality disorders (teenagers, college students and adult groups), substance abuse, post traumatic stress disorder, coping skills group for chronic mental illness. (See several CFR flyers)

"Ames Community Schools" – Sipele Tuionuu explained that she is the Homeless Liaison for the Ames Community Schools. She provides transportation, helps with resources for these students and provides contact information. She's happy to be back in Story County! (See "Information for School-Ages Youth" flyer.)

“Decategorization Coordinator/CPPC” –Kaitlyn Hoefeldt announced that April is Child Abuse Prevention month. CPPC is hosting a “Family Fest 2013” on Saturday, April 6, 2013 at the Ames High School gymnasium from 12:30pm – 4:30pm. This event is to provide available resources/activities to the families of Story County. The event will provide a safe and fun entertaining environment for the day. The event celebrates businesses/organizations that keep families safe. Kaitlyn is requesting that organizations register now for a booth at the event. The event will be free to the community. (See Family Fest 2013 flyer)

“Story County Community Services” – Nikki Lowman provided information about Story County Support Fair for local at-risk, unemployed and homeless support fair. The event is Friday, March 15th from 9-3pm at First Methodist Church in Ames. (See Story Co. Support Initiative flyer)

“YSS” – Ashley Linduski announced that their brochures are being revamped to provide information to 14 different school districts about STD prevention. There are resources available for parents to discuss sexuality issues with their children.

“MICA” – Helen announced that they’re still taking applications for assistance with energy bills. There are also openings with Head Start for 3-4 year olds. MICA has assistance available through their Food Pantry. MICA also works with others on budgeting assistance.

“ACCESS” – Angie Shreck announced that she is back as director for ACCESS. She stated that they is a Stalking Awareness Panel meeting on 1/24/2013 at 7:00 p.m. in the Pioneer Room of the Memorial Union. Also, many are aware there will be a consolidation of domestic abuse services throughout the state. ACCESS is planning to still provide domestic abuse services and are hoping that their shelter services will remain intact with help from local funding sources.

“Homeward” – Patsy Beese announced that flu shots are highly recommended and still available. She indicated that there has been limited visiting at Mary Greeley due to the flu outbreak. Flu shots are provide Monday/Wednesday from 8am – 12:30pm and Fridays 10am-2pm. The fee is \$25/shot. <http://www.mgmc.org/news/2012/homeward-offers-seasonal-flu-clinics/>

“Lutheran Services of Iowa” – Stacey Mayfield announced that they provide Skill Building programs for children with behavioral/mental health issues. These services are available to those on Title 19, Medicaid or those that have a mental health diagnosis. (See attached Behavioral Improvement flyer)

“Crisis Care/People Place” – Amy Robak announced that she has tear off sheets available for those that would like to post the Crisis Care number at their organization.

“The Salvation Army” – Cari McPartland announced that the Salvation Army is hosting a “Project Iowa” training session at The Salvation Army that will provide information and training to individuals about how to get a job and get back into the workforce. Some of the information communicated may be adequate hygiene or getting along with your co-workers. Cari explained that the more folks have work, the less resources the Salvation Army would need to provide. Cari explained that they’ve been doing this training for a few months now. They had 2 participants their first month and 10 last month. They provide the training the 2nd Tuesday of each month. (See attached Project Iowa flyer.)

The Salvation Army provides assistance for rent, prescriptions, clothing. If you know of individuals that need help, send them to the Salvation Army!

Additionally, Cari announced that they provide a Representative Payee Program. (See attached Representative Payee Services flyer.) A member asked how much The Salvation Army charges for this service. Cari indicated that it's generally \$38/person/month via Social Security but they actually compare that figure with a person's debts and income levels to perhaps lower that rate.

"HIRTA Public Transit" – Jeremy announced that HIRTA has a scheduled bus transporting between the Ames DMACC campus and the Boone DMACC campus. (See attached Ames-Boone DMACC Shuttle Schedule flyer.)

"Heartland Senior Services" – Carolyn Dixon explained that they help to connect seniors with services in Story County. They provide a bill payer service. They also provide home delivered meals. They're looking for volunteers for drivers for this program. Contact Mary Ellen Metzger at 233-2906.

"Boost Together for Children" – Marion Kresse explained that there is a Child Abuse Iowa Grant available but needs a group to oversee the funding. Marion indicated that the group overseeing the grant funding process cannot be the same that have a vested interest in the funds. This group can be a church or business. The RFP for the grant were released for the grant and are due March 4, 2013. If anyone knows of a group that may be interested in helping, please contact Marion at 291-6399.

A comprehensive educational program for the nonprofit sector presented from ISU's Extension and Outreach Program and the United Way of Story County was shared with the group. .

"CyRide" – Shari Atwood make known that the **Story County Transportation brochure** created by the Transportation Collaboration committee was completed and printed. Marion Kresse brought copies for everyone . We hope that this brochure can be utilized to promote transportation within your organization and get call-takers asking the question, "Do you have transportation to your next appointment?" to their clients. If the client does not have transportation or rely on others to transport them to their appointment, then they can provide the brochure for transportation options available to them via the following link: www.ridehirta.com/sct.pdf. In particular, we believe this may help organizations provide clients with information to get them to their appointments for medical services and other essential appointments. For those that want additional brochures, contact United Way of Story County. They are tracking the where/amount of brochures distributed. Also, you can contact HIRTA for additional brochures.

CyRide will be launching **Nextbus** to the public on Thursday, January 31st. With Nextbus, a person can text, call or browse for the next buses that will arrive at a particular stop and the information will be provided in real-time! Next Thursday, go to cyride.com and click on the "NEXT BUS" button for more information.

E-mail your announcements, brochures, flyers to Shari Atwood at satwood@cyride.com by end of day Friday following the SCHSC meeting and they will be e-mailed out with the draft minutes of each meeting the following Monday. (Otherwise, I'll scan in a copy of what I'm provided at the meeting)